



Co-funded by the
Erasmus+ Programme
of the European Union



Quality of Staff Training Mobility in Higher Education by the example of SUCTI

BACKGROUND INFORMATION ON “SUCTI” – SYSTEMIC UNIVERSITY CHANGE TOWARDS INTERNATIONALISATION

Erasmus+ Strategic Partnerships 2016-2019

Consortium: Coordinating Institution:



Partner:



WHAT IS ON OFFER FOR ADMINISTRATIVE STAFF?

Internationalisation

At Home

Abroad

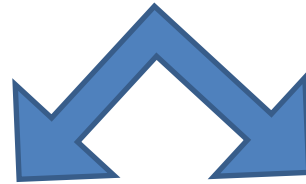
SUCTI

Mobility
= 10%

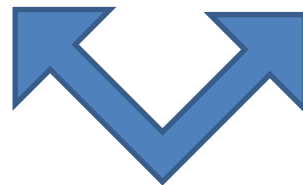
S: Systemic
U: University
C: Change
T: Towards
I: Internationalisation



MAIN OBJECTIVES OF THE PROJECT



- To train trainers – Seminars
- To build a network of SUCTI-trainers
- Conceptualise Inhouse-Trainings;
- Develop course material



Implementation of Inhouse-Trainings at the home institution in native language/s



MAIN OBJECTIVES OF THE PROJECT - OUTPUTS

- European Report
- Train the Trainers Seminar at AMU, Poznan
- → Training of 3 staff members for each partner institution
- Development of training and course material – www.suctiproject.com
- Open Seminars on national level (Multiplier Events)
- Best Practice Conference – May 2019 / U Porto
- Final Conference – June 2019 / URV, Tarragona
- Evaluation results (Surveys)

Structure of Inhouse Trainings

- At least 12 hours
- 3 days à 4 hours or 2 days à 6 hours
- Language: Mother tongue
- At least 20 participants
- Target group: administrative staff working outside an International Office
- Method: INTERACTIVE



CONTENTS OF INHOUSE TRAININGS

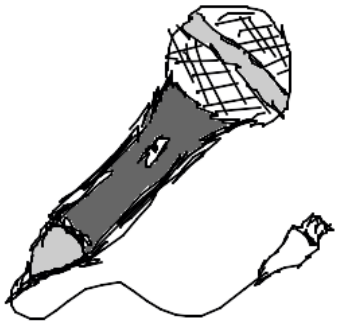
- what is internationalisation? → definitions, objectives
- history of internationalisation
- what does my institution do in terms of internationalization?
- global trends & rankings
- what is attractive about my country – why do students / researchers visit my institution?
- intercultural communication – why is it important to be interculturally competent? How can admin staff contribute?
- meet & greet – international students, scholars, or the head of international office
- develop an internationalization project for one's own work environment

Content of the Train the Trainers Seminar

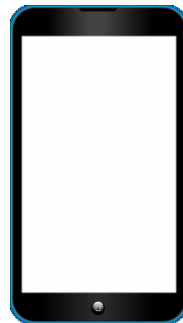
- Duration: 5 days
- Language: English
- All content-related things that are part of the Inhouse trainings
- Intercultural communication
- Presentation techniques
- Training methods
- Communication skills
- Exercises, exercises, exercises



Code of Conduct



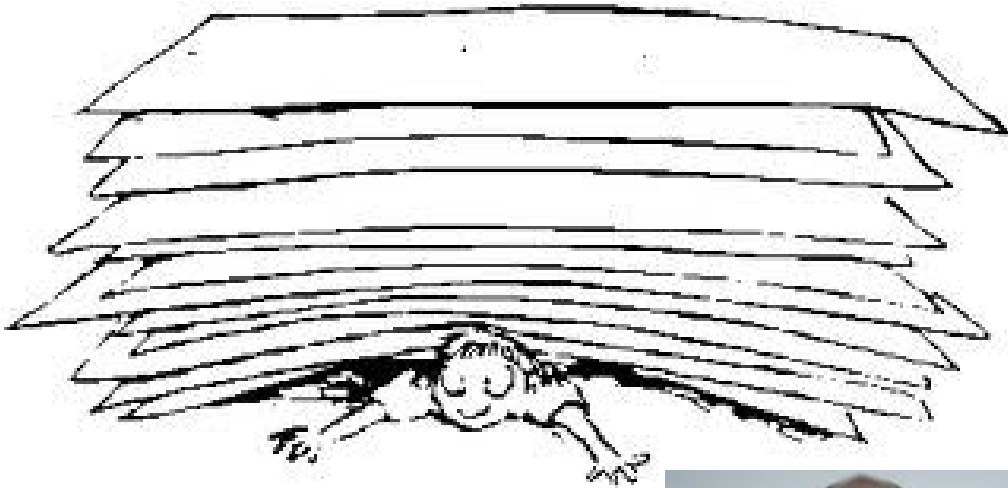
R E S P E K T



Key Messages of SUCTI

- to overcome oppositions

➤ Most common excuses are:



There is enough on my plate as it is!



Julia-Sophie Rothmann –
Justus Liebig University Giessen



What do you want?

The International Office is
in charge!

SUCTI

Key Messages of SUCTI

- everybody is involved

The Train Analogy



SUCTI

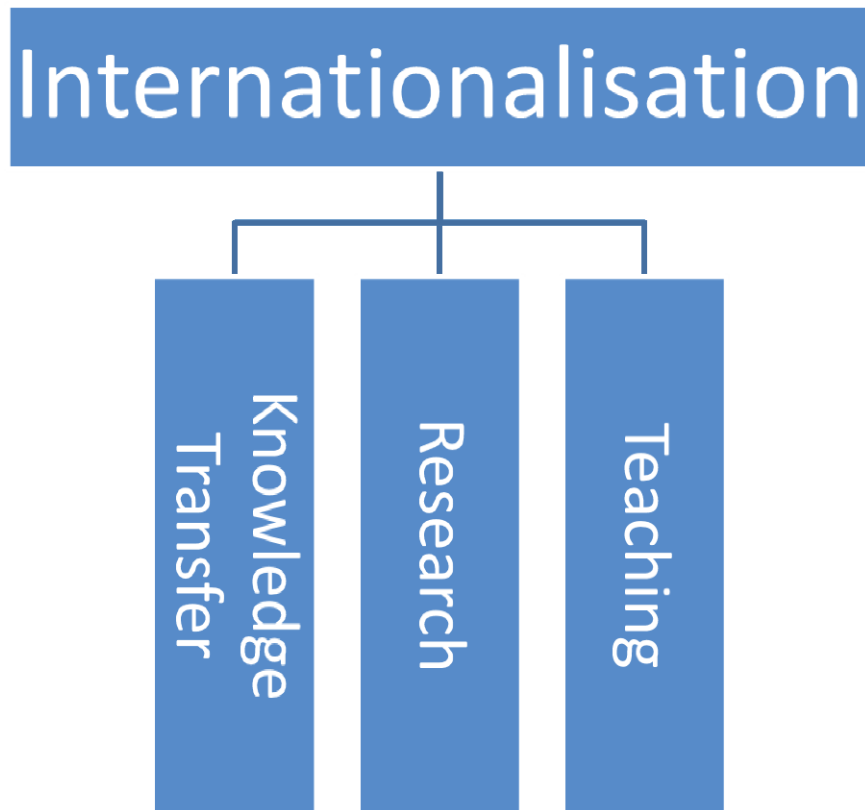
EXAMPLE ACTIVITY

– TRANSPORT METAPHOR

- When I consider internationalisation, which vehicle is suited best to represent my institution? Why?
 - What is my role on that “vehicle”? (e.g. chef, pilot, mechanic, ground crew, etc...)
 - What do I hope for the future?
- Please pick a card and introduce yourself and your institutions

Key Messages of SUCTI

Internationalisation as a cross-cutting challenge



Key Messages of SUCTI

Change Management



SUCTI in the future

- All course materials available as Open Source on SUCTI website
- Establishing a *SUCTI Trainer Hub*:
 - Network of trainers with different mother tongues, administered by URV Tarragona, who can be approached for individual Inhouse Trainings or Open Seminars
 - 2 Train the trainers-Seminars (fee-paid) shall be offered per year as Staff Training Weeks → Autumn 2019 in Tarragona
 - Enlargement of trainers networks
- SUCTI Courses as quality label:
 - Requirements: Attending Train the trainers seminar, Practice SUCTI Inhouse trainings

That's



www.suctiproject.com

Thank you!
Questions?

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#sucti

